



**COVID-19
SAFETY
FRAMEWORK
FOR TEACHING
SWIMMING**

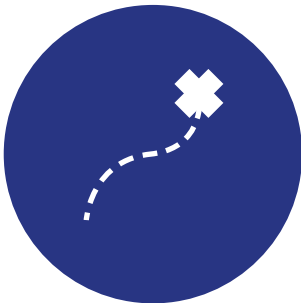
"There is no evidence that the virus that causes COVID-19 can be spread to people through the water in pools or water playgrounds. Additionally, proper operation of these aquatic venues and disinfection of the water (with chlorine or bromine) should inactivate the virus."

Centres for Disease Control and Prevention



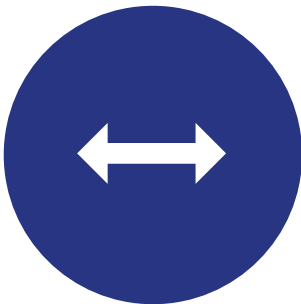
YOUR RESPONSIBILITIES

If you or your child have any symptoms of Covid-19 you must stay home and must not come to your lessons (see NHS Guidelines).



CUSTOMER JOURNEY

Each club will have clearly marked routes and waiting areas that you should follow. Please check each individual location on our website for site specific guidelines and information.



SOCIAL DISTANCING

We will be operating reduced swimmer numbers within the swimming pool and there will only be one lesson per lane at any time.

Baby class sizes will be limited to max 4 per group unless measures change.

The whole pool will be used solely for swimming lessons. We will stagger lesson times to minimise the impact on changing rooms and on the poolside.

Instructors will continue to work from inside the swimming pool and have been trained to work within our new lesson framework.

Viewing points will be clearly marked on the poolside for watching the lessons.



TEACHERS

Every day, staff temperatures will be recorded and logged and each team member will be required to disclose and confirm that they are free of any coronavirus symptoms.

Instructors will wear visors when teaching unless they need to demonstrate an activity.



COVID-19 TRAINING

Each Instructor has undergone industry standard safety training and each site has an appointed 'Covid Safety Officer' who is fully trained and compliant in up to date safety and prevention measures.



LESSON EQUIPMENT

For the time being, we will not have any shared equipment available for use during lessons. Customers can purchase a small pack of equipment from us or bring their own for use in their lesson.

No shared goggles or swim hats will be offered. Pool platforms will remain in the water and therefore can be shared between classes.



WATCHING THE LESSONS

Strictly one person only will be allowed to watch a swimming lesson.

No food, drink or water bottles will be allowed in the pool area.

You must wear overshoes or remove your shoes **BEFORE** entering the designated area.

Please observe venue specific signage.
We must know who the accompanying adult is for track and trace purposes.



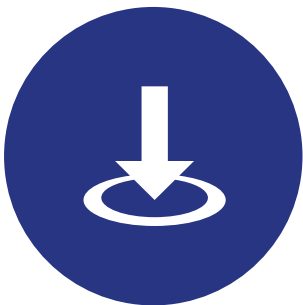
CHANGING ROOMS

Please bring your child 'beach-ready' and in their swimming costume before their lesson to reduce your time in the changing room.

Please dry off quickly after your lessons and shower at home. Showers will not be open for use until we are given further guidance.

Please bring your own towel with you.

You must not arrive more than 10minutes before your lesson to get changed.



DROP OFF/PICK UP

Your Instructor will wait for you in the swimming pool. You must not enter the pool zone until your lesson time. After the lesson please promptly leave the area to allow for the next lessons to take place.

Designated waiting areas will be shown.



CLEANING

We are working closely with each club to ensure that covid safe cleaning protocols are implemented. Enhanced cleaning measures are in place at each club.



COMMUNICATION & FEEDBACK

Unfortunately, we are unable to 'high five' your achievements but will celebrate your progress in other ways! We will not be providing feedback after each class and instead encourage the use of [HOMEPORTAL](#) for progress updates.



TERMS & CONDITIONS

If you or someone in your household has to isolate due to COVID-19 symptoms you must inform us immediately for track and trace purposes. Once we are informed, we will automatically withdraw you from 2 weeks of classes and add 2 class credits to your account. We cannot back date credits so please inform us immediately and in advance of your lesson should you know you cannot attend. The 2 credits must be used in the same term or against a future crash course and cannot be carried over into the next term.

Whilst these measures are in place we are unable to offer class credits for any other reasons.